

United Methodists of Greater New Jersey

Recruit and develop transformational leaders to make disciples and grow vital congregations to transform the world

**Continual Improvement through Survey Feedback**

	Fall 2016	Spring 2017	Spring 2018	Goal	Progress Toward Goal	Staff Committed Goal
Question	Agree	Agree	Agree			
I am excited about being in leadership in The United Methodist Church	85%	94%	90%	95%	-5%	95%
<b>Questions about the congregation</b>						
My congregation equips and supports laity for leading and carrying out ministry.	83%	92%	91%	95%	-4%	95%
My congregation has a ministry plan that includes a vision, mission and goals and we are constantly working to accomplish our plan.	72%	82%	83%	96%	-13%	87%
I agree with the direction of my congregation(s).	79%	87%	86%	95%	-9%	90%
My congregation and pastor work well together.	85%	93%	88%	97%	-9%	92%
I am satisfied with the present pastoral appointment.	85%	92%	85%	93%	-8%	90%
<b>Questions about GNJ Direction</b>						
I am committed to the ministry of GNJ.	90%	96%	94%	97%	-3%	95%
I understand what a vital congregation is.	94%	96%	96%	98%	-2%	98%
I know the resources available for growing a vital congregation.	81%	90%	87%	98%	-11%	92%
I agree with the direction of GNJ.	71%	85%	81%	96%	-15%	88%
<b>Questions about staff support of congregations</b>						
GNJ staff has helped me grow my leadership skills.	62%	70%	71%	94%	-23%	79%
A GNJ staff person has visited my congregation in the last two years for worship, a meeting, a training or other event.	73%	77%	82%	90%	-8%	87%
GNJ staff are resourcing my congregation to become more vital.	55%	66%	65%	90%	-25%	74%
<b>How has GNJ staff been involved in your congregation?</b>						
Conducted Charge Conferences	75%	61%	62%	90%	-28%	72%
Conducted Workshops	31%	37%	35%	80%	-45%	47%
Preached	37%	35%	36%	85%	-49%	48%
Participated in Worship	33%	36%	36%	85%	-49%	47%
Worshipped with the congregation	44%	49%	44%	95%	-51%	55%
Facilitated conflict resolution	11%	9%	8%	90%	-82%	25%
Attended meetings	35%	33%	31%	75%	-44%	46%
Assisted with pastoral transition	29%	31%	28%	90%	-62%	43%
Provided technical assistance	12%	20%	14%	75%	-61%	30%
GNJ staff and leadership provide helpful and quality service to my congregation(s).	67%	79%	81%	95%	-14%	86%
Answering and/or responding to phone calls.	82%	84%	84%	97%	-13%	91%
Answering financial questions.	80%	83%	84%	95%	-11%	90%
Answering questions about reports.	83%	87%	87%	95%	-8%	80%
Responding to emails.	85%	89%	90%	98%	-8%	94%
Training lay leadership.	69%	77%	79%	90%	-11%	85%
Training clergy leadership.	82%	81%	84%	95%	-11%	89%
Communicating about events and activities.	87%	91%	93%	95%	-2%	94%
Explaining shared ministry payments.	80%	83%	88%	95%	-7%	91%

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<b>Questions about how we communicate</b>						
Sharing stories about congregations and the conference.	74%	81%	84%	94%	-10%	89%
Communicating the direction of the conference.	78%	83%	85%	97%	-12%	90%
I find the GNJ website provides helpful information.	79%	85%	87%	95%	-8%	91%
I find the GNJ website easy to navigate.	61%	64%	71%	90%	-19%	81%
I have received sufficient training and/or help to locate and complete forms and reports.	68%	80%	84%	90%	-6%	89%
I read the weekly GNJ electronic newsletter, The Digest, and it provides the information I need.	75%	81%	81%	94%	-13%	87%
I read the GNJ monthly newspaper, The Relay, and it provides relevant information for me and my congregation.	81%	88%	89%	97%	-8%	93%
I watch GNJ produced videos and find them relevant for my ministry.	45%	58%	51%	80%	-29%	62%
I engage with GNJ social media and find the information timely and appropriate.	43%	54%	47%	80%	-33%	60%
I read The Connection, the Connectional Ministries Blog and find it relevant to my ministry.	24%	34%	29%	80%	-51%	45%
GNJ Videos have been shared widely with my congregation	25%	37%	33%	80%	-47%	48%
Relay articles have been shared widely with my congregation	52%	61%	61%	85%	-24%	68%
Information on the Laity Leadership Academy have been shared widely with my congregation	44%	47%	49%	85%	-36%	60%
Information on Team Vital have been shared widely with my congregation	53%	60%	55%	85%	-30%	66%
Information on Communities of Hope have been shared widely with my congregation	33%	36%	33%	85%	-52%	46%
Digest articles have been shared widely with my congregation	27%	39%	29%	85%	-56%	46%
Connectional Ministries Blog have been shared widely with my congregation	5%	8%	9%	85%	-76%	22%

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<b>Questions about GNJ Resourcing</b>						
I have participated in the Laity Leadership Academy and it has helped me be a better leader.	24%	90%	84%	95%	-11%	89%
I have participated in other laity training and it has helped me be a better leader.	66%	91%	90%	95%	-5%	93%
I have participated in Team Vital and it has helped me and my congregation to develop and work on a plan to grow the vitality of my congregation.	27%	78%	85%	90%	-5%	89%
I have participated in the GNJ clergy coaching program and it has helped me be a better clergy leader.	31%	91%	80%	95%	-15%	86%
I have participated in a clergy PaCE group and it has helped me be a better clergy leader.	25%	90%	80%	95%	-15%	87%
I have participated in Communities of Hope and it has helped me be a better leader	19%	76%	74%	90%	-16%	80%
I have participated/volunteered with A Future With Hope and it has strengthened my commitment to mission.	53%	88%	87%	96%	-9%	90%
My congregation has attended IGNITE and has it helped our youth grow in faith.	48%	85%	83%	93%	-10%	88%
My congregation has supported the Mission Fund and doing so enhanced our missional awareness.	84%	84%	83%	95%	-12%	89%
<b>What type of training would help you better serve your congregation and the conference?</b>						
Preaching	14%	12%	6%	0%	N/A	0%
Pastoral care	7%	6%	8%	0%	N/A	0%
Worship Leadership	19%	12%	16%	0%	N/A	0%
How to lead a meeting	15%	11%	11%	0%	N/A	0%
Selecting people to work with me	12%	8%	15%	0%	N/A	0%
Understanding my gifts	15%	18%	17%	0%	N/A	0%
My role and how to carry it out	15%	16%	20%	0%	N/A	0%
Organizing people to carry out ministry and tasks	31%	29%	32%	0%	N/A	0%
How to help my team grow in their discipleship	28%	35%	32%	0%	N/A	0%
Worship planning	15%	13%	8%	0%	N/A	0%
Providing radical hospitality for newcomers	27%	25%	23%	0%	N/A	0%
Starting small group ministry	18%	23%	17%	0%	N/A	0%
Leading Bible study	12%	12%	12%	0%	N/A	0%
Organizing mission in the community	25%	31%	29%	0%	N/A	0%
Helping people share their faith	29%	37%	34%	0%	N/A	0%
Increasing giving in the congregation	34%	31%	32%	0%	N/A	0%
Managing church finances	16%	17%	14%	0%	N/A	0%
Developing a budget	8%	12%	6%	0%	N/A	0%
Understanding the United Methodist Church	14%	15%	15%	0%	N/A	0%
Leading through change	24%	29%	31%	0%	N/A	0%
Navigating multi-cultural ministry	13%	14%	11%	0%	N/A	0%
Others	12%	10%	8%	0%	N/A	0%

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GNJ is engaged in justice and mercy ministry and is helping congregations engage in mission.	80%	81%	85%	96%	-11%	90%
GNJ is assisting congregations in making new disciples.	70%	72%	75%	95%	-20%	82%
GNJ is assisting congregations to start new faith communities (a faith community is a new congregation, or a new worship service, or a second campus).	63%	65%	67%	85%	-18%	72%
GNJ is assisting congregations to develop lay leadership.	80%	84%	83%	92%	-9%	88%