

United Methodists of Greater New Jersey										
Recruit and develop transformational leaders to make disciples and grow vital congregations to transform the world   Continual Improvement through Survey Feedback										
	Fall 2016	Spring 2017	Spring 2018	Fall 2018	Spring 2019	Fall 2019	Fall 2020	Goal	Progress Toward Goal	Staff Committed Goal next 6 months
Question	Agree	Agree	Agree	Agree	Agree	Agree	Agree			
I am excited about being in leadership in The United Methodist Church	85%	94%	90%	81%	80%	84%	89%	N/A		
My congregation equips and supports laity for leading and carrying out ministry.	83%	92%	91%	84%	87%	90%	91%	85%	107%	85%
My congregation has a ministry plan that includes a vision, mission and goals and we are constantly working to accomplish our plan.	72%	82%	83%	75%	78%	77%	79%	90%	88%	77%
I agree with the direction of my congregation(s).	79%	87%	86%	79%	79%	85%	83%	N/A		
My congregation and pastor work well together.	85%	93%	88%	83%	84%	91%	88%	85%	104%	86%
I am satisfied with the present pastoral appointment.	85%	92%	85%	82%	82%	88%	87%	85%	102%	86%
I am committed to the ministry of GNJ.	90%	96%	94%	90%	86%	89%	93%	80%	116%	95%
I understand what a vital congregation is.	94%	96%	96%	95%	93%	96%	95%	90%	105%	97%
I know the resources available for growing a vital congregation.	81%	90%	87%	82%	82%	85%	87%	90%	97%	87%
I agree with the direction of GNJ.	71%	85%	81%	70%	66%	66%	78%	80%	98%	85%
I have been in contact with a GNJ staff member.	N/A	67%	70%	71%	55%	60%	68%	N/A		
GNJ staff has helped me grow my leadership skills.	62%	70%	71%	60%	56%	57%	75%	90%	83%	65%
A GNJ staff person has visited my congregation in the last two years for worship, a meeting, a training or other event.	73%	77%	82%	83%	81%	80%	78%	90%	87%	85%
GNJ staff are resourcing my congregation to become more vital.	55%	66%	65%	61%	67%	64%	70%	85%	82%	70%
<b>How has GNJ staff been involved in your congregation?</b>										
Conducted Charge Conferences	75%	61%	62%	66%	57%	55%	66%	N/A		
Conducted Workshops	31%	37%	35%	25%	25%	26%	23%	N/A		
Preached	37%	35%	36%	46%	40%	43%	39%	N/A		
Participated in Worship	33%	36%	36%	45%	33%	46%	37%	N/A		
Worshipped with the congregation	44%	49%	44%	58%	46%	47%	42%	N/A		
Facilitated conflict resolution	11%	9%	8%	8%	7%	9%	8%	N/A		
Attended meetings	35%	33%	31%	35%	36%	32%	30%	N/A		
Assisted with pastoral transition	29%	31%	28%	29%	33%	31%	31%	N/A		
Provided technical assistance	12%	20%	14%	19%	18%	16%	17%	N/A		
Participated in a Zoom meeting	N/A	N/A	N/A	N/A	N/A	N/A	42%			
GNJ staff and leadership provide helpful and quality service to my congregation(s).	67%	79%	81%	74%	78%	78%	84%	90%	93%	80%
GNJ staff answer and respond accurately and in a timely manner to phone calls.	82%	84%	84%	80%	81%	83%	86%	90%	96%	85%
GNJ staff answer and respond accurately and in a timely manner to financial questions.	80%	83%	84%	80%	79%	76%	86%	90%	96%	85%
GNJ staff answer and respond accurately and in a timely manner in answering questions about reports.	83%	87%	87%	84%	86%	87%	89%	90%	99%	90%
GNJ staff answer and respond accurately and in a timely manner in responding to emails.	85%	89%	90%	85%	86%	85%	86%	90%	96%	90%
Training lay leadership.	69%	77%	79%	74%	75%	78%	79%	N/A		
Training clergy leadership.	82%	81%	84%	78%	78%	85%	82%	N/A		
Communicating about events and activities.	87%	91%	93%	90%	90%	93%	90%	N/A		
Explaining shared ministry payments.	80%	83%	88%	87%	84%	83%	88%	N/A		
Communications from GNJ is clear, informative, relevant and focuses on the mission of the church					83%	85%	86%	90%	96%	
Sharing stories about congregations and the	74%	81%	84%	85%	78%	84%	96%	85%	112%	88%
Communicating the direction of the conference.	78%	83%	85%	85%	81%	76%	88%	90%	98%	90%
I find the GNJ website provides helpful information.	79%	85%	87%	86%	86%	88%	90%	90%	100%	90%
I find the GNJ website easy to navigate.	61%	64%	71%	69%	73%	71%	71%	90%	79%	75%
I have received sufficient training and/or help to locate and complete forms and reports.	68%	80%	84%	79%	82%	84%	85%	80%	106%	85%
I read the weekly GNJ electronic newsletter, The Digest, and it provides the information I need.	75%	81%	81%	79%	77%	85%	88%	N/A		
I read the GNJ monthly newspaper, The Relay, and it provides relevant information for me and my congregation.	81%	88%	89%	86%	82%	81%	85%	N/A		
I watch GNJ produced videos and find them relevant for my ministry.	45%	58%	51%	50%	47%	50%	58%	N/A		
I engage with GNJ social media and find the information timely and appropriate.	43%	54%	47%	47%	48%	48%	63%	N/A		

I read The Connection, the Connectional Ministries Blog and find it relevant to my ministry.	24%	34%	29%	23%	22%	28%	N/A	N/A		
GNJ Videos have been shared widely with my congregation	25%	37%	33%	33%	31%	30%	33%	N/A		
Relay articles have been shared widely with my congregation	52%	61%	61%	67%	54%	57%	61%	N/A		
Information on the Laity Leadership Academy have been shared widely with my congregation	44%	47%	49%	52%	40%	52%	33%	N/A		
Information on Team Vital have been shared widely with my congregation	53%	60%	55%	51%	54%	50%	36%	N/A		
Information on Breakthrough	N/A	N/A	N/A	N/A	N/A	N/A	20%	N/A		
Information on Communities of Hope have been shared widely with my congregation	33%	36%	33%	35%	29%	34%	N/A	N/A		
Digest articles have been shared widely with my congregation	27%	39%	29%	35%	31%	29%	40%	N/A		
District Superintendent newsletters	N/A	N/A	N/A	N/A	N/A	N/A	62%	N/A		
Connectional Ministries Blog have been shared widely with my congregation	5%	8%	9%	10%	6%	9%	N/A	N/A		
I have participated in the Laity Leadership Academy and it has helped me be a better leader.	24%	90%	84%	81%	81%	79%	90%	N/A		
I have participated in other laity training and it has helped me be a better leader.	66%	91%	90%	87%	81%	88%	92%	N/A		
I have participated in Team Vital and it has helped me and my congregation to develop and work on a plan to grow the vitality of my congregation.	27%	78%	85%	77%	66%	71%	77%	N/A		
I have participated in the GNJ clergy coaching program and it has helped me be a better clergy leader.	31%	91%	80%	84%	89%	82%	87%	N/A		
I have participated in a clergy PaCE group and it has helped me be a better clergy leader.	25%	90%	80%	77%	91%	78%	85%	N/A		
I have participated in Breakthrough and it has helped my congregation become more vital.	N/A	N/A	N/A	N/A	N/A	N/A	68%	N/A		
I have participated in Communities of Hope and it has helped me be a better leader	19%	76%	74%	66%	69%	56%	N/A	N/A		
I have participated/volunteered with A Future With Hope and it has strengthened my commitment to mission.	53%	88%	87%	80%	85%	78%	79%	N/A		
My congregation has attended IGNITE and has it helped our youth grow in faith.	48%	85%	83%	81%	84%	87%	88%	N/A		
My congregation has supported the Miracles Everywhere Campaign and doing so enhanced our missional awareness.	84%	84%	83%	74%	71%	70%	76%	N/A		
<b>What type of training would help you better serve your congregation and the conference?</b>										
Preaching	14%	12%	6%	9%	9%	11%	8%	N/A		
Pastoral care	7%	6%	8%	11%	10%	12%	9%	N/A		
Worship Leadership	19%	12%	16%	13%	15%	16%	11%	N/A		
How to lead a meeting	15%	11%	11%	13%	12%	14%	5%	N/A		
Selecting people to work with me	12%	8%	15%	11%	10%	15%	6%	N/A		
Understanding my gifts	15%	18%	17%	18%	20%	22%	14%	N/A		
My role and how to carry it out	15%	16%	20%	13%	21%	18%	15%	N/A		
Organizing people to carry out ministry and tasks	31%	29%	32%	30%	24%	30%	25%	N/A		
How to help my team grow in their discipleship	28%	35%	32%	31%	17%	29%	28%	N/A		
Worship planning	15%	13%	8%	8%	15%	12%	9%	N/A		
Providing radical hospitality for newcomers	27%	25%	23%	24%	23%	24%	20%	N/A		
Starting small group ministry	18%	23%	17%	16%	17%	17%	17%	N/A		
Leading Bible study	8%	12%	12%	11%	24%	11%	1%	N/A		
Organizing mission in the community	25%	31%	29%	32%	24%	33%	28%	N/A		
Helping people share their faith	29%	37%	34%	27%	21%	29%	26%	N/A		
Increasing giving in the congregation	34%	31%	32%	30%	25%	33%	22%	N/A		
Managing church finances	16%	17%	14%	14%	14%	10%	9%	N/A		
Developing a budget	8%	12%	6%	6%	5%	4%	7%	N/A		
Understanding the United Methodist Church	14%	15%	15%	13%	15%	16%	13%	N/A		
Leading through change	24%	29%	31%	25%	23%	29%	26%	N/A		
Navigating multi-cultural ministry	13%	14%	11%	12%	13%	9%	14%	N/A		
Others	12%	10%	8%	15%	13%	10%	11%	N/A		
GNJ is engaged in justice and mercy ministry and is helping congregations engage in mission.	80%	81%	85%	84%	82%	84%	86%	N/A		
GNJ is assisting congregations in making new disciples.	70%	72%	75%	68%	72%	74%	74%	N/A		
GNJ is assisting congregations to start new faith communities (a faith community is a new congregation, or a new worship service, or a second campus).	63%	65%	67%	61%	61%	66%	63%	N/A		
GNJ is assisting congregations to develop lay leadership.	80%	84%	83%	78%	83%	82%	83%	N/A		